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| (Please type or print) Submitted by: |) Victoria Martin | | SC Bar Number: | | |
| Address: | 1725 Windward (| Concourse, Suite 150 | Telephone: | (678)672-283 | 31 |
| | Alpharetta, Georg | gia 30005 | Fax: | (770)232-920 | 08 |
| | | | Other: | | |
| | | | The state of the s | omcounsel.com | |
| as required by law. be filled out comple | This form is required fortely. | protection of the protection o | RMATION (Che | eck all that apply | pose of docketing and must |
| INDUSTRY (C | heck one) | NATU | URE OF ACTION | (Check all tha | t apply) |
| ☐ Electric | | Affidavit | Letter | | Request |
| ☐ Electric/Gas | | Agreement | Memorandum | | Request for Certification |
| ☐ Electric/Telecor | mmunications | Answer | ☐ Motion | | Request for Investigation |
| ☐ Electric/Water | | Appellate Review | Objection | | Resale Agreement |
| ☐ Electric/Water/ | Γelecom. | Application | Petition | | Resale Amendment |
| ☐ Electric/Water/S | Sewer | Brief | Petition for Re | econsideration | Reservation Letter |
| Gas | | Certificate | Petition for Ru | ılemaking | Response |
| Railroad | | Comments | Petition for Rule | e to Show Cause | Response to Discovery |
| Sewer | | Complaint | Petition to Inte | ervene | Return to Petition |
| Telecommunica | tions | Consent Order | Petition to Inter | vene Out of Time | Stipulation |
| ☐ Transportation | | Discovery | Prefiled Testin | nony | Subpoena |
| Water | | Exhibit | Promotion | | ☐ Tariff |
| ☐ Water/Sewer | | Expedited Consideration | n Proposed Orde | er | Other: |
| Administrative 1 | Matter | Interconnection Agreemen | t Protest | REC | DI A DI |
| Other: | | Interconnection Amendme | ent Publisher's Af | fidavit | 1 6 2018 |
| | | Late-Filed Exhibit | | • | SC SC |
| | | | | | AL/DMS |

Lance J.M. Steinhart, P.C.

Attorneys At Law 1725 Windward Concourse Suite 150 Alpharetta, Georgia 30005

Also Admitted in New York
Email: lsteinhart@telecomcounsel.com

Telephone: (770) 232-9200 Facsimile: (770) 232-9208

July 13, 2018

VIA FEDERAL EXPRESS

Chief Clerk of the Commission South Carolina Public Service Commission 101 Executive Center Drive, Suite 100 Columbia, South Carolina 29210 (803) 896-5100

Re:

Global Connection Inc. of America d/b/a Stand Up Wireless

Docket No. 2012-167-C; Annual Report & Form 481

Dear Sir/Madam:

Pursuant to Order No. 2012-776 in the above-referenced docket, enclosed please find for filing the Company's ETC Annual Report, including copy of FCC Form 481.

I have enclosed an extra copy of this letter to be date-stamped and returned to me in the self-addressed, postage prepaid envelope I have provided.

If you have any questions or if I may provide you with any additional information, please do not hesitate to contact me.

Respectfully submitted,

Lance J.M. Steinhart, Esq.

Managing Attorney

Lance J.M. Steinhart, P.C.

Attorneys for Global Connection Inc. of America d/b/a Stand Up Wireless

Enclosure

cc: ORS via USPS (2 copies)

BEFORE THE PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA

DOCKET NO. 2012-167-C

| N RE: | Application of Global Connection Inc. |) | |
|-------|---------------------------------------|---|-------------------|
| | of America d/b/a Stand Up Wireless |) | ETC ANNUAL REPORT |
| | for Designation as an Eligible |) | |
| | Telecommunications Carrier |) | |

Pursuant to 26 S.C. Code Ann. Regs. 103-690.1 and Order No. 2012-776, Global Connection Inc. of America d/b/a Stand Up Wireless ("StandUp Wireless" or "the Company") hereby submits this Eligible Telecommunications Carrier ("ETC") Annual Report and respectfully requests that the South Carolina Public Service Commission ("Commission") certify StandUp Wireless' eligibility to receive federal low income support in 2019. StandUp Wireless submits the following in compliance with 26 S.C. Code Ann. Regs. 103-690.1:

I. Certification of compliance with CTIA Consumer Code (103-690.1(B)(a))

StandUp Wireless certifies that it is in compliance with the CTIA Consumer Code for Wireless Service, as it is required to do pursuant to 47 C.F.R. § 54.202(a)(3). See also Exhibit A.

II. Lifeline Reporting

103-690.1(b)(3) - Requests for service that were unfulfilled

StandUp Wireless is unaware of any unfulfilled requests for service from Lifelineeligible customers in the prior calendar year.

103-690.1(b)(4) - Number of complaints per 1,000 handsets

StandUp Wireless had 1 complaint per 1,000 handsets in the prior calendar year.

103-690.1(b)(5) - Certification of compliance with applicable service quality standards and consumer protection rules

StandUp Wireless certifies that it is in compliance with all applicable service quality and consumer protection requirements and standards, including the CTIA Consumer Code for Wireless Service. See also Exhibit A.

103-690.1(b)(6) - Certification of ability to function in emergency situations

StandUp Wireless provides service by reselling the network services of facilities-based underlying wireless network providers (i.e. Sprint PCS, Verizon Wireless and T-Mobile, collectively, "Underlying Carriers") and certifies that it is able to remain functional in emergency situations based on 47 C.F.R. § 54.202(a)(2). StandUp Wireless relies on the network reliability of its Underlying Carriers in all situations, including emergency situations. The Underlying Carriers comply with applicable requirements for emergency service, including access to a reasonable amount of back-up power to ensure functionality without an external power source, the ability to reroute traffic around damaged facilities, and the capability of managing traffic spikes resulting from emergency situations. The Underlying Carriers have implemented state-of-the-art network reliability standards and StandUp Wireless and its customers benefit from those high standards.

103-690.1(b)(7) - Certification regarding provision of comparable local usage plan

StandUp Wireless certifies that it offers a local usage plan comparable to that offered by the incumbent LEC ("ILEC") in the relevant service areas. StandUp Wireless offers rate plans that provide its customers with local usage capabilities—but without the burden of contracts, activation fees or roaming charges. StandUp Wireless' offering also exceeds those of the ILEC in several respects. StandUp Wireless offers customers a certain amount of service free of charge. StandUp Wireless customers can use these free minutes to place calls statewide (and even nationwide) because StandUp Wireless does not constrict customers' use by imposing a

local calling area requirement. StandUp Wireless also provides Lifeline customers with E911 capabilities and access to voice mail, caller I.D., and call waiting services at no cost.

103-690.1(b)(8) - Certification regarding equal access

The requirement to provide equal access to long-distance carriers in the event that no other ETC is providing equal access within its designated service area has been eliminated from federal rules governing ETC designation. As such, the Company believes this requirement to no longer be applicable.

103-690.1(b)(9) - Number of Lifeline customers

StandUp Wireless had 86 Lifeline customers as of December 31 of the prior year.

103-690.1(b)(10) - Copies of responses to the Lifeline Verification Survey or Certification filed with USAC

StandUp Wireless previously filed with the Commission a copy of its most recent Annual Lifeline Certification (Form 555) filed with the Universal Service Administrative Company ("USAC"). See attached Exhibit B for a copy of StandUp Wireless' FCC Annual Report (Form 481).

Respectfully submitted,

Lance J.M. Steinhart Lance J.M. Steinhart, P.C. 1725 Windward Concourse, Suite 150 Alpharetta, Georgia 30005 (770) 232-9200 (Phone) (770) 232-9208 (Fax) E-Mail: <u>lsteinhart@telecomcounsel.com</u>

Attorneys for Global Connection Inc. of

America d/b/a Stand Up Wireless

EXHIBIT A

Service Quality and Consumer Protection

The Company is committed to satisfying all applicable state and federal requirements related to consumer protection and service quality standards.

The Company complies with the Cellular Telecommunications and Internet Association's (CTIA) Consumer Code for Wireless Service.

- 1. <u>Disclose Rates and Terms of Service</u> These are fully disclosed in advertising as well as on the Company's website.
- 2. Make Coverage Maps Available Coverage maps are available on the Company's website.
- 3. Provide contract terms the Company does not employ contracts.
- 4. <u>Allow a trial service</u> Since Lifeline customers receive free service, there is no commitment to the service on their part. If the service does not suit their needs, they can cancel service at any time without penalty.
- 5. <u>Provide Specific Disclosure in advertising</u> All Company advertising, including its website, fully discloses charges and service parameters.
- 6. <u>Separately Identify Carrier Charges from Tax on Billing Statements</u> the Company does not render billing statements to its prepaid customers, but for every transaction they make, service charges vs. taxes are fully described.
- 7. <u>Provide Customers with the Right to Terminate Service Upon Changes to Their Contract</u> As mentioned, we don't employ contracts so this provision does not apply. Customers can, however, cancel service at any time without penalty.
- 8. <u>Provide Ready Access to Customer Service</u> Customers can call customer service for free by dialing 611 or an 800 number. These numbers are disclosed on the Company's website and in advertising and customer welcome materials.
- 9. <u>Promptly Respond to Customer Inquiries and Complaints from Government Agencies</u> We promptly respond to all complaints. If a customer care representative cannot help a customer, we have an escalation process. The Company is committed to resolving customer questions, concerns and complaints in a swift and satisfactory manner.
- 10. <u>Privacy Policy</u> The Company protects the privacy of customer information in accordance with applicable federal and state laws. Our privacy policy is available, via link, on every page of the Company's website.
- 11. Provide Consumers with Free Notifications for Voice, Data and Messaging Usage, and International Roaming Because the Company's service is prepaid, customers are not able to incur overage charges. However, the Company provides, at no charge, (a) a notification to consumers of domestic wireless plans that include limited data allowances when consumers approach their allowance for data usage; (b) a notification to consumers of domestic voice and messaging plans that include limited voice and messaging allowances when consumers approach their allowance for those services; and (c) a notification to consumers without an international roaming plan/package whose devices have registered abroad and who may incur charges for international usage. The Company also clearly and conspicuously discloses tools or services that enable consumers to track, monitor and/or set limits on voice, messaging and data usage.

- 12. Abide by the following principles regarding the ability of customers, former customers, and individual owners of eligible devices to unlock phones and tablets, ("mobile wireless devices") that are locked by or at the direction of the carrier
 - (1) Disclosure. The Company has posted on its website its clear, concise, and readily accessible policy on postpaid and/or prepaid mobile wireless device unlocking.
 - (2) Postpaid Unlocking Policy. Not Applicable.
 - (3) Prepaid Unlocking Policy. Upon request, the Company will unlock prepaid mobile wireless devices no later than one year after initial activation, consistent with reasonable time, payment or usage requirements.
 - (4) Notice. The Company will clearly notify customers that their devices are eligible for unlocking at the time when their devices are eligible for unlocking or automatically unlock devices remotely when devices are eligible for unlocking, without additional fee. The Company reserves the right to charge non-customers/nonformercustomers with a reasonable fee for unlocking requests. Notice to prepaid customers may occur at point of sale, at the time of eligibility, or through a clear and concise statement of policy on the Company's website.
 - (5) Response Time. Within two business days after receiving a request, the Company will unlock eligible mobile wireless devices or initiate a request to the OEM to unlock the eligible device, or provide an explanation of why the device does not qualify for unlocking, or why the carrier reasonably needs additional time to process the request.
 - (6) Deployed Personnel Unlocking Policy. The Company will unlock mobile wireless devices for deployed military personnel who are customers in good standing upon provision of deployment papers.

The Company reserves the right to decline an unlock request if it has a reasonable basis to believe the request is fraudulent or the device is stolen.

Functionality in Emergency Situations

As a reseller, the Company relies upon its underlying facilities-based carriers for functionality in emergency situations. Pursuant to existing agreements, the Company obtains from its underlying facilities-based carriers (i.e. Sprint and T-Mobile) the network infrastructure and wireless transmission facilities to allow the Company to operate as a Mobile Virtual Network Operator ("MVNO"). Through these agreements, the Company provides to its customers the same ability to remain functional in emergency situations as currently provided by the underlying carriers to their own customers. These Tier I underlying carriers have redundancies, back-up generator power and an extensive disaster recovery program, as well as reasonable amounts of back-up power and the ability to reroute traffic around damaged facilities and manage traffic spikes resulting from emergency situations. As an MVNO, these capabilities benefit Stand UP Wireless customers.

EXHIBIT B

FCC Form 481

| | m 481 - Carrier Amual Reporting Data Collection Form | PCC Form 431 1 |
|-------|---|----------------------------------|
| <010> | Study Area Code | 249018 |
| <015> | Study Area Name | Global Connection Ind of America |
| <020> | Program Year | 2019 |
| <030> | Contact Name: Person USAC should contact with questions about this data | Jennifer Carter |
| <035> | Contact Telephone Number: Number of the person identified in data line <030> | 6787416253 ext. |
| <039> | Contact Email Address: Email of the person identified in data line <030> | jcarter@ggioa.com |
| | Form Type | 54.422 |
| | <u> </u> | |

| Study Area Code Study Area Name Program Year Contact Name - Person USAC should contact regarding this data Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> For the prior calendar year, were there any reportable voice service out <a href="mailto:contact Emailto Contact Email</th><th>249018 Global Connection Inc of Amarica 2019 Jennifer Carter 6787416251 ext. Jearterægelea.com ages? ccl> cc2> Customers Customers</th><th><d>>d> Affected (Yes / No)</th><th><e>> ce> Service Outage all that epply/</th><th>OMB Control No. 3060 July 2018 , r, r Did This Dutage Affect Multiple Study Areas (Yes / No)</th><th>cfb chiral big 3060-0986/OMB Control No. 3060-0819. cfb cfc cgc cho chose Affect Multiple Strike Outage Preventati (Yes/No) Resolution Procedure</th><th>ch> ch> Preventative Procedures</th></tr><tr><th>Name New Person USAC should contact regarding this data line <030> Note and Addiess of person identified in data line <030> Note and Addiess of person identified in data line <030> Or calendar year, were there any reportable voice service out Abb Abb Abb Abb Abb Abb Abb Abb Abb A</th><th>connection inc of Americ for Carter 16253 ext. cc2> cc2> of fected Total Number of Customers</th><th>cd> 911 Facilities Affected (Yes / No)</th><th><e> <e> Service Outage all that epply/</th><th>cfb Did This Dutage Affect Multiple Study Areas (Yes / No)</th><th><g>- Service Outage Resolution</th><th><h><h><h><h><h><h><h><h><h><h><h><h><h><</th></tr><tr><th>s Mame ear anne - Person USAC should contact regarding this data anne - Person USAC should contact regarding this data liephone Number of person identified in data line <030> nail Address - Email Address of person identified in data line <030> rior calendar year, were there any reportable voice service out cb1></th><th>Connection inc of Americ for Carter 16253 ext. cr2> cr2> fetted Total Number of Customers</th><th><d>>d> Affected (Yes / No)</th><th><e>> Service Outage Description (Check all that epply)</th><th><f> cf> Did This Dutage Affect Multiple Study Areas (Yes / No)</th><th><g> Service Outage Resolution</th><th><h><h><h><h><h><h-<h-><h-<h-><h-<h-><h-<h-><h-<h-><h-<h-><h-></th></tr><tr><td>Study Area Name Program Year Contact Name - Person USAC should contact regarding this data Contact Email Address - Email Address of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> For the prior calendar year, were there any reportable voice service out <a href=" mailto:cap-cap-cap-cap-cap-cap-cap-cap-cap-cap-<="" td=""><td>Connection inc of Americ for Carter 16253 ext. cc2> cc2> Customers Customers</td><td><d>>d> Affected (Yes / No)</d></td><td><e>Service Outage Description (Check all that epply)</e></td><td>cfo Did This Outage Affect Multiple Study Areas (Yes / No)</td><td><g>- Service Outage Resolution</g></td><td><h><h><h><h><h-></h-></h></h></h></h></td> | Connection inc of Americ for Carter 16253 ext. cc2> cc2> Customers Customers | <d>>d> Affected (Yes / No)</d> | <e>Service Outage Description (Check all that epply)</e> | cfo Did This Outage Affect Multiple Study Areas (Yes / No) | <g>- Service Outage Resolution</g> | <h><h><h><h><h-></h-></h></h></h></h> |
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| Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> For the prior calendar year, were there any reportable voice service out | lä löl | | <e>Service Outage Description (Check all that epply)</e> | cf> Did This Outage Affect Multiple Study Areas (Yes / No) | <g>. Service Outage Resolution</g> | <h><h><h><h><h><h><h><h><h><h><h><h><h><</h></h></h></h></h></h></h></h></h></h></h></h></h> |
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| For the prior calendar year, were there any reportable voice serving the cape of the cape | | - | Service Outage Description (Check all that epply) | cf> Did This Dutage Affect Multiple Study Areas (Yes / No) | <g>> Service Outage Resolution</g> | <h><h><h><h><h-<h-></h-<h-></h></h></h></h> |
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| Date Time Date Time Time | | - | Service Outage Description (Check all that epply) | Did This Dutage Affect Multiple Study Areas (Yes / No) | Service Outage Resolution | Preventative Procedures |
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| <010> | Study Area Code | 249018 |
|-------|--|---|
| <015> | Study Area Name | Global Connection lad of America |
| <020> | Program Year | 2019 |
| <030> | Contact Name - Person USAC | should contact regarding this data |
| <035> | Contact Telephone Number - <030> | Number of person identified in data line |
| <039> | Contact Email Address - Email <030> | Il Address of person identified in data line joacceragotoa.com |
| <400> | voice complaints (zero or great | st to indicate how you would like to report ater) for voice telephony service in the prior e area in which you are designated an ETC for e, lease, or otherwise utilize. |
| <410> | Complaints per 1000 custome | ers for fixed voice |
| <420> | Complaints per 1000 custome | ers for mobile voice |

| iOO) Cor ata Coli | npliance With Sarvice Quality Standards and Consumer Projection Rule lection Form | FCC Form (41 OARS Central No. 3060-0935/CMS Central No. 3060-0935 |
|----------------------|--|---|
| <01 ⊘ | Study Area Code | 249018 |
| <015> | Study Area Name | Global Connection Inc of America |
| <020> | Program Year | 2016- |
| 4030> | Contact Name - Person USAC should contact regarding this data | Jennifer Carter |
| ¢035≻ | Contact Telephone Number - Number of person identified in data line <0305 | e ⁷ 87438253 (mg), |
| 4039> | Contact Email Address - Email Address of person identified in data line <030 | jcarcer@gclox.com |
| < 315> | Certify compilance with applicable minimum service standards | |

| (600) Fo | unctionality in Emergency Situations | | FCC Form 481 | .,,, |
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| Data Co | illection Form | | OMB Control No. 3060-0986/OMB Control No. 3060-08 | 19 . |
| | * * * * * * | * | 1 Ariy 2018 | , |
| <010> | Study Area Code | 249010 | | |
| <015> | Study Area Name | Global Connection Inc o | of America | |
| ∢ 020> | Program Year | 2019 | | |
| <030> | Contact Name - Person USAC should contact regarding this d | sta ' Jenniter Carter | | |
| <035> | Contact Telephone Number - Number of person identified in | data line <030> 6787416253 ext. | | |
| <039> | Contact Empil Address - Email Address of person identified is | n data line <030> jcarteregoios.com | | |
| <600> | Certify compliance regarding sbillty to function in emergency | situations | • | |
| 451D | Descriptive document for Functionality in Emergency Situation | | | |
| <0105 | CENTIFICATE GOCUMENT (OF PURCHOSMILLY IN SIME TESTICY STUBILIES | 15 | | |

| FCC Form 481 OMBIControl No. 3060-0986/OMB Control No. 3060-0919. | | | | | | | | | | The second secon | 1 | | | | | | | | | | 7 | | * | |
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| | | Global Connection Inc of America | • | L. | 4 | .com | | | , | [mishin 5283] [1] | SAC | | | | | | • | 2 22 6 | | | - | | | |
| | 249018 | Global Connec | 2019 | Jennifer Carter | 6787416253 ext. | carter@gcioa.com | | | | | | | | | | | | | | | | | | |
| (800)Operating companies ** Data Collection Forms | <010> Study Area Code | <015> Study Area Name | <020> Program Year | <030> Contact Name - Person USAC should contact regarding this data | <035> Contact Telephone Number - Number of person Identified in data line <030> | <039> Contact Email Address - Email Address of person identified in data line <030> | <810> Reporting Carrier Global Connection Inc. of America | <811> Holding Company Global Connection Holdings Corporation | <812> Operating Company Global Connection Inc. of America | - S13> - S - S - S - S - S - S - S - S - S - | Affiliates | | | | | | | | | | | | | |

| <010> Study Area Code | 249018 |
|--|----------------------------------|
| | Global Connection Inc of America |
| <020> Program Year | 2019 |
| <030> Contact Name - Person USAC should contact regarding this data | Jennifer Carter |
| <035> Contact Telephone Number - Number of person identified in data line <030> | 6787416253 ext. |
| <039> Contact Email Address - Email Address of person identified in data line <030> | jcarteregoios.com |
| <900> Does the filing entity offer tribal land services? (Y/N) | |
| • | |
| <910> Tribal·Land(s) on which ETC Serves | |
| | |
| | |
| • | |
| <920> Tribal Government Engagement Obligation | |
| | Name of Attached Document |
| If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes | |
| to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal enviernment nursuant to | Select |
| § 54.313(a)(5) includes: | Yes or No or Not Applicable |
| <921> Needs assessment and deployment planning with a focus on Tribal | |
| community anchor institutions. | |
| <922> Feasibility and sustainability planning; | |
| <923> Marketing services in a culturally sensitive manner; | |
| <924> Compliance with Rights of way processes | |
| <925> Compliance with Land Use permitting requirements | |
| <926> Compliance with Facilities Siting rules | |
| <927> Compliance with Environmental Review processes | |
| <928> Compliance with Cultural Preservation review processes | |
| | |

| Page 8 | FCCFormA81*** GMB Control No 3060.0386/OMB Control No. 3060.0819* | * | America | | | | | | ed Document | | | led Document |
|--------|--|---|----------------------------------|--------------|---|-----------------|---|---|---------------------------|---|--|---------------------------|
| | | 249016 | Global Connection Inc of America | 2019 | Jennifer Carter | 6787416253 ext. | jcarter@gcioa.com | | Name of Attached Document | | | Name of Attached Document |
| • | (1000) Võites and Broadband Service Räte Comparability Data Gollection Förm | Study Area Code | Study Area Name | Program Year | Contact Name - Person USAC should contact regarding this data | | Contact Email Address - Email Address of person identified in data line <030> | Voice services rate comparability certification Attach detailed description for voice services rate comparability compliance | | • Broadband comparability certification | Attach detailed description for broadband comparability compliance | |
| | (1000) Data Go | \$ \$ | ©15 | <020> | <030> | <035> | <039> | <1000> | | <1020> | <1030> | |

| (1)JODINO Terrestrial Backhaul Reporting Data Collection Form July 2018 | | Program Year Contact Name - Person USAC should contact regarding this data Lontact Telephone Number of person identified in data line <030> Sontact Email Address - Email Address of person identified in data line <030> Jearter@gcioa.com | Certify whether terrestrial backhaul options exist (Y/N) | Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g). | Alaska Plan rate-of-return certification (yes, no, or not applicable) of compliance with approved performance plan. | |
|---|------------------------------------|--|--|---|---|--|
| arierrestrialBackh ection Formus | Study Area Code Study Area Name | Frogram Year Contact Name - Pe Contact Telephone Contact Email Addi | Certify whether | Please select the ap reporting carrier offe upstream within the | Alaska Plan rate-of- compliance with ap | |
| (1100) NC Data Colli | <010> | <030><030><030><030><030><0030><0030><0000<00000<000000<000000<0000000<000000 | <1100> | <1130> | <1140> | |

| eCCF67m 481 OM8 Control No. 3060 0986 (CMB Control No. 3060 0819 | 2490IB | Global Connection inc of America | 2019 | Jennifer Carter | 6/87416253 ext. | carter@gcloa.com | StandUP 1210 template_2018.pdf | | Name of Attached Document | | | | | | |
|---|--------|----------------------------------|------|-----------------|---|---|--------------------------------|---|---------------------------|-------------------------------|--|--|---|---|--|
| (1200) Terms and Condition for Lifeline Clustomers Meline Data Collection Form | - 1 | | 1 | - 1 | <035> Contact Telephone Number - Number of person identified in data line <030> | <039> Contact Email Address - Email Address of person identified in data line <030> | | <1210> Terms & Conditions of Voice Telephony Lifeline Plans | | <1220> Link to Public Website | or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report: | <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, | <1222> Details on the number of minutes provided as part of the plan, | <1223> Additional charges for toll calls, and rates for each such plan. | |

Page 11

| | לביוסוב בין הבנתוניבתו הנואס) זייתובת אונו ביורב בסק דרומיבעו ומותב במוחבו אייב | TOTAL HANDE VINCING VOID TO CALLED BY LONG AND THE STATE OF THE STATE |
|-------|---|---|
| <010> | <010> Study Area Code | 249018 |
| <015> | <015> Study Area Name | Global Connection Inc of America |
| <020> | <020> Program Year | 2019 |
| <030> | <030> Contact Name - Person USAC should contact regarding this data | Jennifer Carter |
| <035> | <035> Contact Telephone Number - Number of person identified in data line <030> 6787416253 ext. | 6787416253 axt. |
| <039> | <039> Contact Email Address - Email Address of person identified in data line <030> jcarter@gotoa.com |)carter@goloa.com |
| | | |

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR 54.313(s),(d);(e). The information reported on this form and in the documents attached helow is accurate

| | | | | | | Name of Attached Document Listing Required Information | |
|---|--|--|---|--|--|--|---|
| <2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(a)(4) | Price Cap Carrier Gonnect America ICC Support {47 CFR § 54.313(d)} | <2016> Certification support used to build broadband | Connect America Phase II Reporting {47 CFR § 54.313(e)} | <2017A> Connect America Fund Phase II recipient? | <2017C> Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2017. | <2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(i)(A) | <2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C) |

| Fed Forma81 OMB Control No. 3060-0986/OMB control Ng. 3050-0819 | 249018 | Global Connection Inc of America | 2019 | Jennifer Carter | 6787416253 ext. | jcarter@gcioa.com | |
|--|-----------------|----------------------------------|--------------|---|---|---|--|
| te Of ketum Lerrier Additional Documentation III | Study Area Code | Study Area Name | Program Year | Contact Name - Person USAC should contact regarding this data | Contact Telephone Number - Number of person identified in data line <030> | Contact Email Address - Email Address of person identified in data line <030> | |
| (3005)[Re Date Coll. | <010> | <015> | <020> | <030> | <035> | <039> | |

CAF BLS Reporting

| (Yes/Na) | | | |
|---|---|--|---|
| Please indicate whether new locations were deployed during the prior calendar year. | Please enter the number of new locations deployed in the prior calendar year associated with each of the following speed tiers. | Number of newly built locations with access to broadband speeds of at least 10/1 Mbps but less than 25/3 Mbps. | Number of newly built locations with access to broadband speeds of 25/3 Mbps or higher. |
| , (3008A) | (3008B) | (300881) | (300882) |

| | - | | | | Pa | rge 13 |
|---------------------|--|---------------------------------------|----------------------------------|---------------------------------------|---|--------|
| (3005) Rate (| W Return Carrier Kiddtional Documentation | | 8 5-9 | "就对了""你们的",我就不知得的。因"也是一次的。" | PCCPOrm 481 | |
| Tara Collecti | | | Wat. | | NW2018 1.12- A. A.C.L. T. Marketter 1.00 | |
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| <010> | Study Area Code | | 249018 | | · · · · · · · · · · · · · · · · · · · | _ |
| <015> | Study Area Name | | | Connection | on Inc of America | _ |
| <020> | Program Year | · | 2019 | • | | - |
| <u> <030></u> | Contact Name - Person USAC should contact regarding this d | lata | Jennife | er Carter | * | _ |
| <035> | Contact Telephone Number - Number of person Identified in | data line <030> | | 253 ext. | <u> </u> | _ |
| <039> | Contact Email Address - Email Address of person identified in | data line <030> | jcarte | r@gcioa.c | om | |
| | | | | | | |
| financial re | n the drop down menu or check the boxes below to eporting requirements set forth in 47 CFR 54.313(f)(pelow is accurate. | note compliance 2). I further cert | e with 54.313 ify that the in | (f)(1). Privately I formation repo | held carriers must ensure compliance with the rted on this form and in the documents | |
| (3009) | Progress Report on 5 Year Plan Carrier cartifies to 54.313(f)(1)(iii) | | | | | |
| (3010A) | Certification of Public Interest Obligations [47 CFR § 54.313(f)(1)[i)] | Name of Attach | ad Dogrmant | letion Required | | |
| (3010B) | Please Provide Attachment | Information | co cocument I | naverile uddinised | | |
| (3012A) | Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii)) | | | | | |
| (3012B) | Please Provide Attachment | Name of Attach Information | ed Document I | Listing Required | | |
| (3013) | Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) | (Yes/No) | 0 | 0 | t . | |
| (3014) | If yes, does your company file the RUS annual report | (Yes/No) | O | O | | |
| (3015) | Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires: Electronic copy of their annual RUS reports | | | | | |
| (3016) | (Operating Report for Telecommunications Borrowers) Document(s) with Balance Sheet, Income Statement | | | | | |
| (3017) | and Statement of Cash Flows If the response is yes on line 3014, attach your | Name of Attach | ed Document I | Listing Required | | |
| | company's RUS annual report and all required documentation | Information | | | | |
| (3018) | If the response is no on line 3014, is your company audited? If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains: | (Yes/N | 10) | | | |
| (3019) | Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers | | | | | |
| (3020) | Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows | | | | | |
| (3021) | Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit. if the response is no on line 3018, please check the boxes below to confirm your submission on line | | | ~ | | |
| (3022) | 3026 pursuant to § 54.313(f)(2), contains: Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to also persons Report for | | | | | |
| (3023) | Telecommunications Borrowers Underlying information subjected to a review by an independent certified public accountant | | | | | |
| (3024) | Underlying information subjected to an officer certification. | | | | | |
| (3025) | Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows | | | | | |
| (3026) | Attach the worksheet listing required information | Name of Attach | ed Document | Listing Required | | |

| 4010 | Study Area Code | 249018 | |
|------------------|--|---------------------------------------|----|
| <015> | Study Area Name | Global Connection Inc of America | 40 |
| <050> | Program Year | 2019 | |
| <030> | <030> Contact Name - Person USAC should contact regarding this data | Jennifer Carter | |
| <035> | <035> Contact Telephone Number - Number of person identified in data line <030> | # # # # # # # # # # # # # # # # # # # | |
| <039> | <039> Contact Email Address - Email Address of person identified to data line <030> 1carteraggloa. com | a line <030> 1carter@dcloa.com | |
| A Company of the | | | |
| | | | |
| H. | Financial Data Summary | | |
| ** | (3027) Revenue | | |
| 3) | (3028) Operating Expenses | | |
| ت | (3029) Net Income | | |
| 2 | (3030) Telephone Plant In Service(TPIS) | | |
| <u> </u> | (3031) Total Assets | | |
| <u></u> | (3032) Total Debt | | |

(3033) Total Equity (3034) Dividends

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| <010> | Study Area Code | 249018 |
|-------|--|----------------------------------|
| <015> | Study Area Name | Global Connection Jac of America |
| <020> | Program Year | 2029 |
| <030> | Contact Name - Person USAC should contact regarding this data | Jennifor Carrer |
| <035> | Contact Telephone Number - Number of person identified in data li | ne <030> 6787416263 ext. |
| <039> | Contact Email Address - Email Address of person identified in data I | ne <030> jeerter#geioa.com |
| | | ≁ |

4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations and provide a list of newly served community anchor institutions.

Public Interest Obligations - FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas.

Community Anchor Institutions - FCC 14-98 (paragraph 79)

4003a. RBE participants must-provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses
Name of Attached Document Listing Required information of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

| (5005) Alaska Plan Participants | A section of the Control of the State of the | The State of the Court of the C | Form 481 |
|--|--|--|--|
| [5005] Alaska Pian Participants / | Additional Documentation | | CONTROL STATE OF THE PARTY OF THE PROPERTY OF |
| Dage Callington Campa 200 11 | | A MARKET SAN THE PARTY OF THE P | |
| Paga Conscion Form | | A. OMF | 8 Control No. 3060-0986/OM8 Control No. 3060-0819 |
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| Processing to the second to the second to | With the parties and the same of the same | The sale of the sa | The state of the s |
| water of San James Day of the | The same control of the state of the same | · Jan State - July: | |

| <010> | Study Area-Code | 249018 |
|-------|---|----------------------------------|
| <015> | Study Area Name | Global Connection Inc of America |
| <020> | Program Year | 2019 |
| <030> | Contact Name - Person USAC should contact regarding this data | Jenolfar Carter |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 6787436363 BXC. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | jearter#geioe.com |

5005 Alaska Plan

| (5010) | Do you participate in the Alaska plan? | (Yes/No) |
|--------|---|----------|
| (5011) | Please indicate whether any terrestrial backhaul or other satellite backhaul became commercially available in the previous calendar year in areas previously served exclusively by performance-limiting satellite backhaul. | (Yes/No) |
| (5012) | If the filing carrier identified in its approved perfomance plans that it relies exclusively on satellite backhaul for a certain poriton of the population in its service area, indicate whether any terrestrial backhaul or other satellite backhaul became commercially available in the previoius calendar year in areas that were previoiusly served exclusively by satellite backhaul. | (Yes/No) |

| Description Of Backhaul Technology | Dete Backhaul Avallable | Hewly Served Locations or Population |
|--|-------------------------|---|
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| 10 特别的 10 元 | ign - Reporting Carrier: ection Form | FCC Form 481 OMB Control No. 3060-0986/QMB Control No. 3060-0819 July 2018 |
|-------------|---|--|
| <010> | Study Area Code | 249018 |
| <015> | Study Area Name | Global Connection Inc of America |
| <020> | Program Year | 2019 |
| <030> | Contact Name - Person USAC should contact regarding this data | Jennifer Carter |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 6787416253 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | jcarter@gcioa.com |

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

| Certification of Officer as to | e Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients | |
|--|---|--|
| certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support ecipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. | | |
| Name of Reporting Carrier: | | |
| Signature of Authorized Officer: | Date | |
| Printed name of Authorized Officer: | - | |
| Title or position of Authorized Officer: | | |
| Telephone number of Authorized Officer: | | |
| Study Area Code of Reporting Carrier: | Filing Due Date for this form: | |

| Service Characters | idon Agent / Carrier | CCE Form 48 E. OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018 |
|--------------------|---|--|
| <010> | Study Area Code . | 249018 |
| <015> | Study Area Name | Global Connection Inc of America |
| <020> | Program Year | 2019 |
| <030> | Contact Name - Person USAC should contact regarding this data | Jennifer Carter |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 6787416253 ext. |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | carter@gcioa.com |

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

| I certify that (Name of Agent) <u>Expert Telecom Compliance</u> also certify that I am an officer of the reporting carrier; my responsibilities is agent; and, to the best of my knowledge, the reports and data provided to th | is authorized to submit the information reported on behalf of the reporting carrier. clude ensuring the accuracy of the annual data reporting requirements provided to the authorized agent is accurate. |
|---|--|
| Name of Authorized Agent: Expert Telecom Compliance | |
| Name of Reporting Carrier: Global Connection Inc of America | • |
| Signature of Authorized Officer: CERTIFIED ONLINE | .Date: 07/06/2018 |
| Printed name of Authorized Officer. Eric Schimpf | |
| Title or position of Authorized Officer: COO | |
| Telephone number of Authorized Officer: 5133003000 ext. | |
| Study Area Code of Reporting Carrier: 249018 | Filing Due Date for this form: 07/16/2018 |

TO BE COMPLETED BY THE AUTHORIZED AGENT:

| Certification of Agent Authorized to File Annual Reports for CAF | or LI Recipients on Behalf of Reporting Carrier |
|---|--|
| | |
| as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal's | service support recipients on behalf of the conortine carrier: I have provided |
| e data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge | |
| ame of Reporting Carrier; Global Connection Inc of America | |
| mme of Authorized Agent Firm: Expert Telecom Compliance | |
| gnature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE | Date: 07/06/2018 |
| ame of Authorized Agent Employee: Victoria Martin | |
| tle or position of Authorized Agent or Employee of Agent Regulatory Specialist | |
| elephone number of Authorized Agent or Employee of Agent: 6786722831 ext. | |
| udy Area Code of Reporting Carrier: 249018 Filing Due Date for this form: | 07/16/2018 |

Attachments

Global Connection Inc. of America d/b/a Stand Up Wireless

Lifeline Rate Plans

Terms & Conditions maintained at www.StandUpWireless.com

| PLAN DESCRIPTION | VOICE | TEXT . | DATA (MB) | LIFELINE PRICE |
|---------------------|-------|-----------|--------------|-------------------|
| Free Voice Plan | 750 | Unlimited | 100 | \$0.00 |
| Free Broadband Plan | 500 | Unlimited | 1 GB | \$0.00 |
| Free Plan Upgrade* | 1,000 | Unlimited | 1 GB | \$0.00 |

^{*}Available to existing customers enrolled prior to 3/19/18

Additional Minutes

| Amount (\$) | Minutes |
|-------------|---------|
| 5 | 200 |
| 10 | 450 |
| 20 | 1000 |
| 30 | 1500 |
| 50 | 2500 |

Additional Data

| Amount (\$) | Data |
|-------------|--------|
| 3.95 | 250 MB |
| 7.95 | 500 MB |
| 15.95 | 1 GB |